

Return address:

peicom GmbH - peiker CEE
Returns Department
c/o Koch International Logistik GmbH
Fürstenauer Weg 72
49090 Osnabrück
Germany

Sender information – please be sure to fill in

Please enclose a copy of the invoice (urgently required):	
Company:	
First name/last name:	
Street/house no.:	
Postcode/location:	
Phone/mobile:	
E-Mail (urgently required):	
Return to:	
as above:	☐
Invoice address:	☐
as address in error description:	☐

Return form

Dear customer,

we regret that our product has given rise to a complaint, and we are endeavoring to rectify the inconvenience caused as quickly as possible.

Reasons for return: **Revocation** **Warranty/Repair**

(You need **help**? Have a look at our website: www.peiker-cee.com/en/Guidelines/FAQ/)

Included articles:	Quantity
CEECOACH C1 ☐ C2 ☐ CPlus ☐ Swarovski ☐	
Headset Cable ☐ Bluetooth ☐	
USB cable ☐	
Power supply unit ☐	
Bag ☐	
SAFELIT airbag vest ☐	
CEECALM / CEECALM Lite ☐	

peiker CEE support e-Mail: service@peicom.com

☐ **I agree to repair costs of up to 100.00 euros net per device.**

If my repair is covered by the warranty, it will be carried out **free of charge** for me.

☐ By submitting the device, I agree to the **privacy policy**.

See www.peiker-cee.com/en/Guidelines/Privacy-policy/



Important notes:

- Please note that we are not allowed to process any submissions if you have not agreed to the privacy policy.
- As soon as there is a connection problem, please send us at least two devices including the headset and mark the defective product. Otherwise, in case of doubt, we will have to check all the products sent in and charge for them if necessary.
- Please note that we charge a processing fee of 55.00 euros net for products that are not covered by the warranty – plus any repair and shipping costs.

Error description:

Checklist:

- ☐ Contact details completed in full: in particular shipping address and e-mail address
- ☐ Invoice enclosed in order to be able to check the warranty
- ☐ Details of the products sent in: Type and quantity
- ☐ Confirmation of repair costs
- ☐ Confirmation of the privacy policy
- ☐ Error description

Unfortunately, we cannot process your case without complete information and will return the goods to you at our expense!

Place, date: _____

Signature: _____

Error description (if there is not enough space on page 2):

[illegible]